FOUNDATION AI | MAXIMUS LAW

Scaling Legal Operations Without Sacrificing Accuracy

How Maximus Law processes high-volume case data with zero missed documents and zero added overhead.

From a 25% Miss Rate to 100% Accuracy by Eliminating Document Gaps with Foundation AI

Maximus Law is a fast-growing personal injury firm based in California. Like many PI firms, they manage cases across a wide network of medical providers, insurance companies, and lien holders, and with that comes a steady, high volume of incoming documents every day: medical bills, reports, and insurance correspondence.

The process for handling their incoming documents and attachments seemed simple in theory: save the document, match it to the right client file, rename it according to firm standards, save it to the correct folder, and notify the right team member that the document was received. It was easy to control when they started, but it became chaos when they scaled.

Jafer Jaffery, Co-Founder and Managing Partner, discovered that over 25% of their liens were slipping through the cracks because of flooded email inboxes. As a result, the firm was paying tens of thousands of dollars per year, out of pocket, after cases had settled.

"New employees come into my firm shocked. There's no more missing anything. Everything's perfect. Foundation AI is hands down my favorite integration we've ever worked with."

Jafer Jaffery
Co-Founder & Managing Partner of Maximus Law

The Challenge: Volume, Risk, and the 25% "Miss Rate"

Before partnering with Foundation AI, leadership at Maximus Law was drowning in data. Manually auditing over 1,000 emails every day, they discovered a sobering reality: nearly a quarter of their critical documents were never making it into their system. Missing a single document or failing to update a file can lead to significant gaps in treatment, missed deadlines, and increased costs for clients.

Jaffery knew the firm needed to evolve and envisioned Maximus Law operating with the industrial-scale precision of a global carrier like Geico or Allstate. "They handle hundreds of thousands of claims with perfect organization," Jaffery noted. "I wanted that level of institutional efficiency for our firm."

The Solution: Building an Intelligent "Safety Net" for Complex Litigation

While many firms accept manual error as an unavoidable cost of doing business, Maximus Law chose to challenge that assumption. Rather than continuing to fight the limitations of manual filing and basic automation, the firm integrated Foundation AI to provide the robust safety net its complex firm required.

Foundation AI's platform serves as an intelligent engine that automatically captures every document sent to the firm. Foundation AI matches each file to the correct client matter within Filevine, removing the guesswork and ensuring critical data is never lost in a crowded inbox. The system does more than just organize data; it actively manages it. Every document is renamed according to the firm's specific conventions and saved directly into the appropriate folder.

> **"Not only does it intercept and rename every document sent to our inbox, but it also identifies the correct destination and saves it there automatically. It's honestly wonderful. I don't know how else to put it."**
>
> **Jafer Jaffery,** Co-Founder and Managing Partner of Maximus Law

The Impact: Peace of Mind & Sustainable Growth

By moving away from the vulnerability of manual audits, Maximus Law has achieved a level of operational precision that allows leadership to focus on strategy rather than damage control.

- **100% Document Capture:** Elimination of the 25% miss rate
- **Reduced Administrative Overhead:** Ability to scale the caseload without adding more operations staff
- **Permanent Digital Record:** A filing system immune to staff turnover and human error

Foundation AI does not just automate the mailroom; it provides a foundation for sustainable growth that allows Maximus Law to scale with total confidence.

For Maximus Law, the partnership is about more than just efficiency, it's about the peace of mind that comes with a reliable filing system.

FOUNDATION AI
Automate Document-Driven Work

REQUEST A DEMO TODAY.