



Foundation AI helps Stockwell Harris streamline its Workers' Comp document intake

Within two weeks of deploying Foundation AI, we were processing documents five times faster while saving \$8,000 per week in costs.

George Woolverton,
Managing Partner



Benefits of Foundation AI for Stockwell:

- Increased document ingestion speed by 5X
- Increased document processing accuracy by up to 98%
- Saved \$400,000 in temporary employee spend

The Challenge

Stockwell Harris, a 60-attorney workers' compensation law firm, maintained a staff of 12 temporary staff to sort, separate, scan, and electronically file roughly 10,000 pages a day of incoming documents including insurance claim files to be set up as new matters, and inbound email, mail, and fax documents comprising correspondence, pleadings, medical reports and bills, forms, and hearing notices.

The manual process of searching the system to find the correct matter for each document, naming it properly, and loading it into the practice management system was cumbersome and time consuming. Often, it took several days for documents to make their way to attorneys. These errors and delays meant that attorneys couldn't be as responsive as they needed to be, and sometimes even missed important documents that were misfiled by staff.

The Approach

Stockwell Harris chose to utilize Foundation AI, the industry's most innovative document processing platform to streamline this manual process. Foundation AI automatically ingests all of the firm's inbound correspondence directly from Stockwell Harris' batch scanner and designated email boxes and classifies each document by type.

Foundation AI determines which matter file in the firm's Content Management System (CMS) each document belongs to, matches it, and names it according to Stockwell Harris' procedures. The system then extracts specific metadata the firm has chosen to capture, enters it into the CMS, and indexes the document into the corresponding matter file.

Foundation AI also automatically sends email alerts to attorneys, paralegals, and the designated timekeepers, based on the type of document and according to Stockwell Harris' rules.

Additionally, Foundation AI tracks all user behavior in the system, providing transparency into when the firm's staff is working and how productive they are, regardless of their work location. Comprehensive reporting functionality allows the firm's office manager to audit staff and AI-augmented data entry, providing full control over the firm's document operations.

The best part is that I know exactly how many documents are getting processed every day, and I can monitor the staff no matter where they are.

Rosanna Renteria,
Office Manager

The Results

By utilizing the Foundation AI solution, Stockwell Harris has significantly increased the speed and accuracy of document processing and information archiving, reducing overhead costs while increasing its efficiency and responsiveness.

Foundation AI Features:



Document Indexing

AI automatically speeds document indexing 5x



Human-in-the-Loop

Your staff validates low confidence extractions ensuring high accuracy and continuous improvement



Seamless Integration

Easily integrates with your existing hardware and core systems



Best-in-Class Data Security

Foundation AI is ISO 27001 and SOC 2 Type 2 certified and HIPAA compliant

